

Collect & Return



1: Book an appointment.



2: We collect your car.

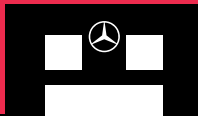


3: Car returned after servicing.

Sometimes, it is impossible to find time to drive to the service centre. For such situations, we provide car pick-up and delivery.

Book an appointment online or give us a call and we will pick your vehicle up at your convenience. Once servicing is complete, we can deliver your car to your doorstep. Please note that a nominal fee will apply.

Terms and conditions apply.



Cycle & Carriage (Authorised Dealer)

Service Enquiries Hotline: 6298 1818

Authorised Service Centers - Passenger Cars

Mercedes-Benz Center: 301 Alexandra Road, (S)159968

Pandan Loop Service Center: 188 Pandan Loop, (S)128378

Eunos Service Center: 330 Ubi Road 3, (S)408650

Sin Ming Service Center: 600 Sin Ming Avenue, (S)575733

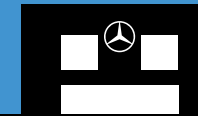
Mon - Fri: 8.30 am - 6 pm, Sat: 8.30 am - 12 pm, Sun & PH: Closed

www.mercedes-benz.com.sg

REV 012022

Introducing

the Art of Servicing.



My Mercedes-Benz. My Service

Mercedes-Benz



Introduction

At Mercedes-Benz, we have elevated service to an art form. Not only do we bring you the most cutting edge innovations and employ the most dedicated and well-trained technicians, now we also provide three differentiated servicing paths, crafted to meet your needs.

Choose Personal Consultation and meet a certified service advisor for a face-to-face consultation in the comfort of the Mercedes-Benz lounge, with refreshments and wifi provided.


Choose Express Servicing for a guaranteed sixty-minute hassle-free servicing, in accordance with factory guidelines.


Choose Collect & Return to have your car ferried to and from the Mercedes-Benz Service Center, at your convenience.


Whatever you choose, with these three options, we guarantee a servicing experience masterfully designed with you in mind.

Personal Consultation



 1: Book an appointment.

 2: Drive to our centre.

 3: Consult service advisors.

To provide you with maintenance tailored to your concerns, this service path features face-to-face consultation with certified Mercedes-Benz service advisors.

When your car needs servicing or repair, simply book an appointment online, drive down to the service centre, and consult with our service advisors in the Mercedes-Benz lounge. Refreshments and wifi will be provided.


Our service advisors will walk with you around your car so you can share specific feedback about issues you have experienced.


We do all these and more to ensure your servicing experience is both thorough and personalised.


Terms and conditions apply.

Express Servicing



 1: Book an appointment.

 2: Drive to our centre.

 3: Collect car after 60 mins.

When your time is precious, you want a servicing to be swift and hassle-free. With Express Servicing, we provide a guaranteed 60-minute experience, with no waiting time.

Once you book an appointment, you drive in and choose one of the four possible jobs, listed below:

1. Lubrication Service (Oil/Oil Filter Change) ONLY
(Every 10,000 km/6-months or 15,000 km/1-year interval - Model Dependent)
2. Front Brake Pads Change ONLY
3. Rear Brake Pads Change ONLY
4. Main Car Battery Change ONLY

Each of these jobs take no more than 60 minutes. In the event of a delay, the aftersales team will give a 50% discount on your entire bill.

Please note that this option is strictly by appointment only.

Terms and conditions apply.

