

My Peace of Mind. My Service



Manufacturer's Warranty Guide.

Cycle & Carriage (Authorised Dealer)

Service Enquiries Hotline: 6298 1818

Authorised Service Centers - Passenger Cars

Mercedes-Benz Center: 301 Alexandra Road, (S)159968

Pandan Loop Service Center: 188 Pandan Loop, (S)128378

Eunos Service Center: 330 Ubi Road 3, (S)408650

Sin Ming Service Center: 600 Sin Ming Avenue, (S)575733

Mon - Fri: 8.30 am - 6 pm, Sat: 8.30 am - 12 pm, Sun & PH: Close

www.mercedes-benz.com.sg

REV 012022

Mercedes-Benz



All Mercedes-Benz vehicles have undergone stringent pre-delivery process and checks such as interior, bodywork/exterior, engine/underbody and road tests. This way you can be sure that your car is delivered in pristine condition.

From the date of registration, your new car is covered against defects in materials and workmanship for a period of 3 years or 100,000 km, whichever is earlier. It is advised that you always bring your vehicle to our service center as a complete service history with Cycle & Carriage secures warranty protection.

Manufacturer's warranty coverage

Battery[^]

30 months or 30,000 km in mileage, whichever is earlier, from date of vehicle registration.

Consumables

Consumables are normal maintenance items which require periodic replacement from motoring wear and tear. Hence, they are **not** covered by the warranty.

Consumables include items such as filters, spark plugs and wires, lubricants and fluids, brake discs, pads and linings, glow plugs, capacitors, bulbs/fuses, fusible link, wire sleeve, wiper rubber, bushings, hydraulic hoses, rubber bellows, dust cover, tyres, seals, gaskets, weather strips, rubber run channels and fasteners — including bolts, studs, nuts, pins, clips and cable strap, belts, gearshift lever bush, exhaust system rubber mount, remote key battery, battery cables and wiper blades.

Wear-and-tear items

Wear-and-tear items require periodic inspections, adjustment and/or replacement at certain mileage.

They include parts such as air cleaner, engine mountings, gearbox mountings, couplings, hoses and others — including, but not limited to, fading/deterioration/warpage/stains/peeling of surfaces, interior trim and materials due to natural causes. Hence, they are **not** covered by the warranty.

Manufacturer's warranty conditions

- Rectification under warranty must be carried out at Cycle & Carriage. Parts for which replacements are made become the property of the manufacturer.
- Your warranty does not cover damages or malfunctions caused directly or indirectly by:
 1. Use of vehicle for motorsports, races, rallies or resultant accidents.
 2. Alteration to the original specifications or installation of experimental equipment which are neither provided for nor authorised by the Manufacturer or Cycle & Carriage.
 3. Use of non-genuine parts.
 4. Natural/environmental causes.
 5. War, invasion, act of foreign enemy, hostilities (whether declared as a war or not), civil war, rebellion, revolution, riots, etc.
 6. Vandalism.
 7. Glass damage, if it is not clearly proven that this is due to manufacturing or installation errors.
 8. Any modifications to the vehicle's system, components, bodywork alterations or accessories fitted to the vehicle after its manufacture that were not carried out by Cycle & Carriage.
 9. Exceeding permitted axle loads.
 10. Maintenance and/or repairs not performed in accordance with Mercedes-Benz specified procedures or otherwise improperly performed by non-qualified specialist workshops.
 11. Your warranty may become invalid if you continue to drive when a fault becomes apparent. Please refer to your owner's manual.

[^] Terms and conditions apply.